

# Cookie Notice

Last updated: 03 March 2026



Organisation number: 936 578 195 | [contact@opisense.com](mailto:contact@opisense.com)

This Cookie Notice explains how Opisense AS ("we", "us", "our") uses cookies and similar technologies on our websites and in the Opisense AI-powered business platform. For information on how we process personal data more broadly, see our Privacy Policy at [opisense.com/legal](https://opisense.com/legal).

## 1. WHAT ARE COOKIES?

Cookies are small text files stored on your device when you visit a website or use a web-based service. They allow the service to remember information about your visit and preferences across sessions.

Cookies are either session cookies, which are deleted automatically when you close your browser, or persistent cookies, which remain on your device for a defined period. Both types are described in the cookie inventory in Section 3.

## 2. COOKIE CATEGORIES AND LEGAL BASIS

We use four categories of cookies. The legal basis for each category differs, and where consent is required it must be given actively before those cookies are set.

Category	Purpose	Legal basis
Necessary	Login and session management, security, load balancing, technical operation. Cannot be disabled.	Necessary to deliver the service you have requested - no consent required (ePrivacy Directive Art. 5(3))
Functional	Remembering preferences, language settings, interface customisation.	Consent - you may decline without affecting core functionality
Analytics	Understanding how the website is used, detecting errors, improving content. Data is anonymised and aggregated and is not used to identify you individually.	Consent - in line with Datatilsynet guidance that analytics cookies require consent unless strictly limited in scope
Marketing	Not currently used. If introduced, this section will be updated and consent will be requested before activation	Consent - required before activation

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## 3. COOKIE INVENTORY

The following cookies are currently in use on opisense.com and app.opisense.com. This list is reviewed and updated when cookies change.

### 3.1 Necessary cookies

Cookie name	Provider	Purpose	Retention
__session	Opisense	Maintains authenticated session after login	Session
__clerk_db_jwt	Clerk	Authentication token for user identity management	Session
__stripe_sid	Stripe	Session identifier for payment flow integrity	Session
__stripe_mid	Stripe	Device identifier for fraud prevention	12 months
AWSALB	AWS	Load balancing - routes requests to correct server	7 days
AWSALBCORS	AWS	Load balancing - CORS support	7 days

### 3.2 Functional cookies

Cookie name	Provider	Purpose	Retention
opisense_prefs	Opisense	Stores user interface preferences and language settings	12 months
opisense_workspace	Opisense	Remembers last active workspace and module view	30 days

### 3.3 Analytics cookies

Cookie name	Provider	Purpose	Retention
_ga	Google Analytics	Distinguishes unique users for aggregated traffic analysis	24 months
_ga_*	Google Analytics	Session state for Google Analytics 4	24 months

Analytics data is processed in aggregated and anonymised form. IP addresses are anonymised before storage. Data is not used to identify individual users. Google Analytics is subject to a data processing agreement with Google Ireland Limited and Standard Contractual Clauses for any data transfer outside the EEA.

### 3.4 Marketing cookies

No marketing cookies are currently in use. This section will be updated if marketing cookies are introduced, and consent will be requested before any such cookies are set.

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## 4. THIRD-PARTY PROVIDERS

The following third-party providers may set cookies through our websites and platform:

Provider	Location	Role
Clerk	USA (SCCs in place)	Authentication and user identity management
Stripe	EU/USA (SCCs in place)	Payment processing
AWS	Frankfurt, EU	Infrastructure and session management
Google Ireland Limited	EU (data processed under SCCs)	Analytics (Google Analytics 4)

All third-party providers are subject to data processing agreements. Where personal data is transferred outside the EEA, Standard Contractual Clauses or equivalent safeguards are in place.

## 5. MANAGING YOUR COOKIE SETTINGS

### 5.1 Via our cookie banner

When you first visit our website, you will be presented with a cookie banner where you can:

- Accept all cookies
- Reject all non-necessary cookies
- Customise your preferences by category

You can change your preferences at any time via the cookie settings link in the footer of the website.

### 5.2 Via browser settings

You can also manage cookies through your browser settings. This allows you to delete existing cookies, block new cookies, or receive a warning before cookies are stored. Note that blocking all cookies may affect the functionality of the website. For instructions, see the help pages for your browser:

- Chrome: [support.google.com/chrome](https://support.google.com/chrome)
- Firefox: [support.mozilla.org](https://support.mozilla.org)
- Safari: [support.apple.com](https://support.apple.com)
- Edge: [support.microsoft.com/microsoft-edge](https://support.microsoft.com/microsoft-edge)

## 6. COOKIES IN THE OPISENSE PLATFORM

When you are logged in and using the Opisense platform, we use additional cookies to:

- Maintain your authenticated session securely
- Remember your workspace, module and view settings
- Improve dashboard and report performance
- Apply role-based display preferences
- Maintain AI agent session continuity and workspace state

These cookies are necessary to deliver the platform as a secure and functional service. They cannot be disabled without terminating your session.

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## 7. PERSONAL DATA AND COOKIES

Some cookies involve processing of personal data, including user identifiers, IP addresses and device identifiers. Where this is the case, our Privacy Policy also applies. We minimise the personal data processed through cookies, anonymise or pseudonymise data where possible, and apply appropriate security measures to all data associated with cookies.

For full information on your rights under GDPR, including the right to access, erasure and objection, see our Privacy Policy at [opisense.com/legal](https://opisense.com/legal).

## 8. CHANGES TO THIS COOKIE NOTICE

We will update this Cookie Notice when the cookies we use change, when legal requirements change, or when new features are introduced. Material changes will be reflected in the updated date at the top of this document. Where required, we will request renewed consent.

## 9. CONTACT

### Contact Details

Opisense AS

Organisation number: 936 578 195

Email: [contact@opisense.com](mailto:contact@opisense.com)

Website: [opisense.com](https://opisense.com)

For questions about privacy and your GDPR rights, see our Privacy Policy or contact us at the email address above.