

Subprocessor register

Last updated: 03 March 2026



Organisation number: 936 578 195 | contact@opisense.com

1. PURPOSE

This register lists all sub-processors authorised by Opisense AS to process personal data on behalf of Customers. It is maintained in accordance with the Data Processing Agreement and GDPR Article 28.

2. CHANGE NOTIFICATION

Changes to this register are published at opisense.com/subprocessors. Customers may subscribe to change notifications by contacting contact@opisense.com. Opisense provides at least 30 days' written notice before engaging a new sub-processor. Customers may object on reasonable grounds relating to data protection within 14 days of receiving the notification by writing to contact@opisense.com. If a reasonable objection cannot be resolved within 14 days of the objection, the Customer may terminate the affected services in accordance with Section 7.5 of the Data Processing Agreement.

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3. CURRENT SUB-PROCESSORS

Sub-processor	Processing purpose	Data categories	Hosting location	Safeguards
Amazon Web Services (AWS)	Cloud infrastructure and hosting	All Customer Data categories	Frankfurt, Germany (EU)	GDPR-compliant DPA, SCCs where applicable
Clerk	Authentication and user management	User credentials, session data	USA with EU presence	SCCs, EU-US DPF
Stripe	Payment processing	Billing and payment data	EU and USA	SCCs, EU-US DPF, PCI DSS certified
Elevenlabs	Speech-to-text and text-to-speech processing	Voice data, content	USA	SCCs, EU-US DPF, zero-retention API
OpenAI	AI model inference for content generation, analysis and automation	User input, content data, AI-generated output	USA	SCCs, EU-US DPF, zero-retention API
Anthropic	AI model inference for content generation, analysis and automation	User input, content data, AI-generated output	USA	SCCs, EU-US DPF, zero-retention API
Vercel	Application hosting and edge delivery	Request metadata, IP addresses	USA	SCCs, EU-US DPF
Convex	Backend database and real-time data infrastructure	Application data, user data, content data	USA	SCCs, EU-US DPF
Ragie	Retrieval-augmented generation (RAG) infrastructure	Customer documents, indexed content	USA	SCCs, EU-US DPF
Recall	Meeting recording and transcription capture	Meeting audio, transcriptions, participant data	USA	SCCs, EU-US DPF
Composio	Integration orchestration platform	Integration data, user identifiers, workflow metadata	USA	SCCs, EU-US DPF
Resend	Transactional email delivery	Email addresses, email content	USA	SCCs, EU-US DPF
Axiom	Logging and observability	Platform logs, request metadata, user identifiers	USA	SCCs, EU-US DPF

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4. THIRD-PARTY AI PROVIDERS

The platform integrates with third-party AI model providers, including OpenAI and Anthropic. These providers process data under zero-data-retention API configurations. Customer data is not used to train third-party AI models. Current AI providers are also listed in the AI Policy available at opisense.com/legal.

5. DATA TRANSFER SAFEGUARDS

For transfers outside the EU/EEA, Opisense relies on Standard Contractual Clauses (SCCs) adopted by the European Commission, supplemented by transfer impact assessments. Where available, Opisense also relies on the EU-US Data Privacy Framework. Transfer impact assessments are conducted for each sub-processor and reviewed when material changes occur.

6. REVIEW

This register is reviewed quarterly and updated whenever sub-processors are added, removed, or materially changed.