

Terms of Use

Last updated: 9 June 2026



Organisation number: 936 578 195 | contact@opisense.com

These Terms of Use govern your access to and use of the websites operated by Opisense AS ("Opisense", "we", "us"), including opisense.com, workspace.opisense.com, and any associated subdomains ("the Website"). By accessing or using the Website, you agree to be bound by these Terms of Use.

These Terms of Use apply to all visitors, including individuals browsing the Website, prospective customers evaluating the Service, and existing customers accessing public-facing pages. If you are a registered user of the Opisense platform, your use of the platform is additionally governed by the Terms of Service, End User Agreement, or Master Services Agreement, as applicable. In the event of conflict, those agreements take precedence over these Terms of Use for platform-related matters.

If you do not agree to these Terms of Use, do not use the Website.

1. DEFINITIONS

Team	Definition
Website	opisense.com , workspace.opisense.com , and any associated subdomains operated by Opisense AS.
Visitor	Any person who accesses the Website, whether or not they have registered for the Service.
Content	All text, images, graphics, logos, icons, audio, video, data, software, documentation, and other materials published on the Website.
Service	The Opisense AI-powered business platform, as described in the Terms of Service.
User-generated content	Any content submitted by Visitors through Website contact forms, feedback mechanisms, or other submission features.

2. INTELLECTUAL PROPERTY

2.1 OWNERSHIP

All Content on the Website is owned by or licensed to Opisense AS and is protected by Norwegian and international copyright, trademark, and intellectual property laws. This includes but is not limited to the Opisense name, logo, and brand identity, the Opisense platform names and associated marks, website design, layout, and visual elements, documentation, guides, and marketing materials, and software, code, and technical infrastructure.

2.2 LIMITED LICENCE

Opisense grants you a limited, non-exclusive, non-transferable, revocable licence to access and view the Website for personal, non-commercial informational purposes, or for the purpose of evaluating the Service for potential business use. This licence does not include the right to copy, reproduce, distribute, or create derivative works from Website Content except as expressly permitted below.

2.3 PERMITTED USE

You may view, download, and print pages from the Website for your own internal business evaluation or personal reference, provided you do not modify the Content, do not remove any copyright, trademark, or proprietary notices, do not use the Content for commercial purposes without written permission, and properly attribute Opisense as the source where Content is referenced.

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2.4 PROHIBITED USE

You may not, without Opisense's prior written consent:

- Reproduce, republish, or redistribute Website Content in any medium
- Use Website Content to develop or train competing AI systems or products
- Systematically download, scrape, crawl, or extract data from the Website
- Frame, embed, or mirror any part of the Website on another website or service
- Use the Opisense name, trademarks, or brand elements in any manner that suggests endorsement or affiliation
- Remove or alter any proprietary notices, labels, or marks on the Website

3. WEBSITE CONTENT AND DISCLAIMERS

3.1 GENERAL DISCLAIMER

The Content on the Website is provided for general informational purposes only. While Opisense endeavours to keep the information accurate and up to date, we make no warranties or representations, express or implied, about the completeness, accuracy, reliability, or suitability of the Content for any particular purpose.

3.2 NO PROFESSIONAL ADVICE

Nothing on the Website constitutes professional, legal, financial, or technical advice. You should not act or refrain from acting based on Website Content without seeking appropriate professional counsel. In particular, descriptions of the Service's AI capabilities are illustrative and do not constitute a guarantee of specific outcomes or performance.

3.3 FORWARD-LOOKING STATEMENTS

The Website may contain forward-looking statements regarding planned features, product roadmap, certifications in progress (such as ISO 27001), or anticipated capabilities. These statements reflect Opisense's current expectations and are subject to change without notice. They do not constitute a binding commitment to deliver specific features or achieve specific certifications by any particular date.

3.4 THIRD-PARTY CONTENT

The Website may contain links to third-party websites, resources, or services. These links are provided for convenience only. Opisense does not endorse, control, or assume responsibility for the content, privacy practices, or availability of any third-party website. Your use of third-party websites is at your own risk and subject to their terms and conditions.

4. USER-GENERATED CONTENT

Where the Website provides contact forms, feedback mechanisms, or other features that allow you to submit content, you retain ownership of your submissions. By submitting content, you grant Opisense a non-exclusive, worldwide, royalty-free licence to use, reproduce, and process the submission for the purpose for which it was submitted (for example, to respond to an enquiry or evaluate feedback).

You must not submit content that is unlawful, defamatory, threatening, or infringes any third party's rights. Opisense reserves the right to remove any user-generated content at its discretion.

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5. PRIVACY AND COOKIES

Your use of the Website is subject to our Privacy Notice at opisense.com/legal/privacy-notice-opisense and our Cookie Notice at opisense.com/legal/cookie-notice-opisense. These documents explain what personal data we collect when you visit the Website, how we use cookies and similar technologies, your rights under GDPR and applicable data protection law, and how to manage your cookie preferences.

By using the Website, you acknowledge that you have read and understood our Privacy Notice and Cookie Notice.

DATA PROCESSING AND CONSENT

IMPORTANT: ACCEPTANCE OF TERMS DOES NOT CONSTITUTE CONSENT TO ALL DATA PROCESSING

Acceptance of these Terms of Use does NOT constitute blanket consent to all data processing activities under GDPR.

Data processing is governed by separate legal bases as described in our Privacy Notice. Where consent is required for specific processing activities (such as marketing communications or non-essential analytics), such consent will be collected separately at the point of data collection and may be withdrawn at any time.

By using this Website, you consent only to the processing activities explicitly described in our Privacy Notice and Cookie Notice. Any other processing activities require your explicit opt-in consent, which will be clearly marked as optional and will not be a condition of using this Website.

You may withdraw your consent to any processing activity at any time by:

- Adjusting your cookie preferences using our Cookie Manager
- Contacting us at dpo@opisense.com
- Using the unsubscribe link in any marketing email

6. AVAILABILITY AND SECURITY

We do not guarantee that the Website will be available at all times or free from errors, viruses, or other harmful components. We reserve the right to suspend or withdraw access to the Website at any time without notice, for maintenance, security, or any other reason.

You are responsible for configuring your own information technology, devices, and software to access the Website safely. You must not attempt to gain unauthorised access to the Website, any server on which the Website is hosted, or any connected system. You must not attack the Website via denial-of-service, distributed denial-of-service, or any other means. Any such attempt may constitute a criminal offence under Norwegian law (Straffeloven § 201 and § 204).

7. LIMITATION OF LIABILITY

To the maximum extent permitted by applicable law, Opisense shall not be liable for any direct, indirect, incidental, special, or consequential loss or damage arising from your use of or inability to use the Website, any reliance on Content published on the Website, any action taken or not taken based on Website Content, or any interruption, suspension, or termination of the Website.

This limitation of liability applies to all causes of action, whether arising in contract, tort (including negligence), strict liability, or otherwise. Nothing in these Terms of Use excludes or limits liability for death or personal injury caused by negligence, fraud, or any other liability that cannot be excluded under applicable Norwegian law.

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8. RELATIONSHIP TO OTHER AGREEMENTS

These Terms of Use govern your use of the Website only. If you register for or use the Opisense platform, additional agreements apply:

Document	Applies to	Available at
Terms of Service	All registered platform users	opisense.com/legal
End User Agreement	Self-service and free trial users	opisense.com/legal
Master Services Agreement	Enterprise customers	opisense.com/legal
Data Processing Agreement	All customers (data protection)	opisense.com/legal
Privacy Notice	All visitors and users	opisense.com/legal
Cookie Notice	All visitors and users	opisense.com/legal
AI Policy	All platform users	opisense.com/legal
Acceptable Use Policy	All platform users	opisense.com/legal

In the event of conflict between these Terms of Use and any of the above agreements, the above agreements take precedence for matters within their scope. These Terms of Use continue to apply for all matters relating to general Website use.

9. CHANGES TO THESE TERMS

Opisense may update these Terms of Use at any time by publishing the revised version on the Website with an updated "Last updated" date. Changes take effect immediately upon publication. Your continued use of the Website after changes are published constitutes your acceptance of the revised Terms of Use.

For registered users, material changes to these Terms of Use will also be communicated by email in accordance with the notification provisions of the applicable service agreement.

10. GOVERNING LAW AND JURISDICTION

These Terms of Use are governed by and construed in accordance with Norwegian law. Any dispute arising out of or in connection with these Terms of Use shall be subject to the exclusive jurisdiction of the Trondheim District Court, Norway.

11. CONTACT

CONTACT DETAILS

Opisense AS

Organisation number: 936 578 195

Email: contact@opisense.com

Website: opisense.com

By accessing or using the Website, you confirm that you have read, understood and accepted these Terms of Use.

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COMPLIANCE & CROSS-CUTTING REQUIREMENTS

- Hetzner infrastructure in the EU (Germany and Finland) is the primary data residency region
- All data processing conforms to GDPR, NIS2, and EU AI Act requirements
- Breach notification: Customers within 48 hours, DPA within 72 hours
- Sub-processor notification: minimum 30 days advance written notice
- TLS 1.2+ minimum for all encrypted communications
- Post-termination data deletion: 60 days per DPA Section 11.3

ALIGNMENT WITH RELATED DOCUMENTS

These Terms of Use are aligned with the Opisense Terms of Service, Service Level Agreement (SLA), Data Processing Agreement (DPA), and End-User Agreement (EUA).

In case of conflicting provisions, the hierarchy is:

DPA (data protection) > Terms of Service (service commercial terms) > Terms of Use > EUA.